



**HEALTH
INFORMATION
TECHNOLOGY**
12 **BEST PRACTICE** AREAS

- 1** **Strategy and vision** – *Form follows function*
- 2** **Collaboration** – *Don't reinvent the wheel*
- 3** **Connectivity** – *Building the infrastructure needed for success*
- 4** **Implementation** – *Answering the question of "how"?*
- 5** **Information** – *Quality improves outcomes*
- 6** **Support** – *Making it work every day*
- 7** **Measurement** – *Access real-time information for improved decision making*
- 8** **Education** – *Shortening the divide from "have" to "use"*
- 9** **Recruitment and retention** – *Increase and then meet demand*
- 10** **Credentialing and privileging** – *Care without borders*
- 11** **Reimbursement** – *Ensuring payment for the next generation of care*
- 12** **Policy** – *Top-down collaboration and support of the continuum*